



**ADVANCED
IMAGING
SYSTEMS**

An Information Management Company

Charlotte Cardiology Associates Product and Service Overview

“Advanced Imaging has given Charlotte Cardiology the opportunity to improve not only our workflow but also our work efficiency. The service and quality we have experienced with Advanced Imaging is remarkable.”

Alaina Rankin, RHIA Health Information Manager – Charlotte Cardiology Associates

For the past four years Charlotte Cardiology Associates has been outsourcing their Medical Records for all of their 6 offices to Advanced Imaging Systems for conversion to digital format. During our initial evaluation of the daily operations of Charlotte Cardiology’s Medical Records department, we found the following:

- Charts were taking up to 8 hours to retrieve from box storage
- Misfiles of the charts within storage and at the office were becoming more frequent as CCA grew
- Offsite-Storage Costs started to become more expensive as more charts were added from other offices
- HIPAA Compliant regulations became mandated and a more secure way of managing the charts had to be implemented

Currently the staff of Charlotte Cardiology has instant access of the digital medical records from any PC within their 6 offices by a username and password to view, print, or fax. CCA utilizes Digitech’s PaperVision Enterprise retrieval software to manage their digital charts. All activity within the PVE system is audited so that Alaina Rankin, the PVE system administrator/CCA’s Health Information Manager, has full control of tracking the charts. Advanced Imaging Systems picks up the hard copy of the charts from all of the offices throughout the year to be converted to digital format. Once the charts have been converted to a Compact Disk, the CD is then loaded to a shared server at the central office for immediate access by all of the offices. All documents are being converted to a group 4 tiff format (non-proprietary) so that Charlotte Cardiology may eventually be imported to an Electronic Medical Records system.

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